

Patient Information

Elective Treatment and Services: Customized to Fit Individual Needs

Treat yourself to exclusive accommodation including extraordinary service with our elective services

Helios Clinics Leipzig





Dear Sir or Madam,

Along with top-quality medical and nursing care, we offer our patients more than other healthcare providers in the area of service. We see that your hospital stay is customized to fit your individual needs, so that you are comfortable and can convalesce quickly in pleasant surroundings.

Our approach involves providing comfortable accommodations and additional services. Treatment by the physician of your choice is also part of the services we provide. Additional information and our price list can be found in this brochure.

If you have any questions or need more detailed information, please do not hesitate to contact our admissions team. We will be happy to assist you.

Optional Service Manager



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What does “elective treatment or service” mean?

Under the concept of elective, we differentiate between medical treatment and non-medical services which you may elect to receive.

Elective medical treatment: You receive medical treatment and care under the direction of the chief physician or the physician of your choice from each of the medical departments involved in providing your care.

Elective non-medical services: Everything related to accommodation and the services described in this brochure belong to the elective non-medical services. Accommodation of a person who is accompanying you is possible upon request.

Who can benefit from elective treatment and services?

Basically, each patient has the option to take advantage of our elective treatments and services. Patients are billed directly for these treatments and services. If you have a private health insurance policy or a supplemental health care policy, your insurance provider will reimburse you for the costs incurred.

Prices

Our prices for elective non-medical services have been recognized as being appropriate by the association of private healthcare insurers:

Single room with shower and WC*

178.50 Euro/day

Double room with shower and WC

97.50 Euro/day

Accompanying person*

97.50 Euro/day

* Accommodation in a single room or the accommodation of an accompanying person is only possible if the number of beds free allows for it.



Service

Accommodation

- Pleasantly furnished single or double-bed room
- Hair dryer, bathrobe and full set of towels
- Selection of bodycare products
- Mini-bar and safe

Culinary Extras

- Selection of alcohol-free beverages
- Fresh fruit daily
- Varied, a la carte dining each day
- Afternoon coffee & cake each day



Menu with a range of varied, individual meals and culinary delights

Communication

- Telephone and flat-screen television, Sky TV, DVD player
- Free use of our fax machine
- Daily newspaper and magazines, free internet access

Service

- Personal attention of service assistants and our elective services manager
- Admission formalities carried out in the patient's hospital room
- Free laundry service
- Fresh set of towels daily
- Messenger service for errands, daily change of bedding upon request

Please let us know of your needs!

**HERZZENTRUM
LEIPZIG**

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